

## FY23 Q1 Board of Directors Meeting

**Date:** 05/24/23

**Time:** 5:30 pm

**Attendees:** Bradford Volz, Evan Jones (by phone in car), Lisa Ikerd, Kate Choquette, Angela Hayden (zoom)

David & Sean both had a change in schedule and were unable to make the meeting. Kim Lord did not respond

Kate started meeting at 5:30 with our progress report for Q1-Q2 through today. The progress report is in the Google Docs; please review as there are some exciting things happening with ARC�NH. Some highlights are as follows:

- Surveys are in the Google Drive – these are worth a read as they were well received and there was a lot of valuable feedback
  - We will be doing these Quarterly moving forward and next time will be on Google Form
- Tanya worked on Employees/Volunteer feedback; the consensus is that they would like to see more outings and some team building
- We are getting involved with the Hillsborough County Department of corrections; this is exciting!!
  - Next step would be a partner with Drug Court – since this is a contract with a revenue stream, it will help with sustainability for ARC�NH
  - HC DOC is trying to reduce the percentage of people who return to jail after release. This is exciting to be invited to be a part of this.
- FIT – Family Integrated Training. This is a program that is a requirement in the State of FL and it is something we would like to try to get started here
- Family Support Group has had consistent attendance
  - There is now a small “Kids corner” in the center so that participants will feel comfortable coming to support groups knowing that there is something for their child to do while they are there
- CAST – Kate is the Individual Sector Rep for Cast in NH.
  - She has already been able to present Overdose prevention and education sessions and is looking forward to more
    - Bradford asked Lisa to check on the insurance ramifications on Narcan Training – took some photos of the kits; no prescription is required and no demonstrations or administration of Narcan done.
      - Lisa will check
- Center hours have been expanded again! 8-6 pm week days and Saturdays 8-4 pm
- Online Store has been launched
  - Working with a 3<sup>rd</sup> party vendor
    - They take orders, prepare the product, take payment, mail etc
    - Center gets a percentage of the sales
  - Get online and get some ARC�NH Stuff!!!
- Now working with Stronger Together Veterans Coalition of NH
- Q1/Q2 Events
  - Sober Super Bowl – huge success and will do again
  - Human Trafficking presentation was an eye opener!!
  - Town Halls – have not been very well attended
    - We are not sure how to change this but will continue through June
  - Cinco De Mayo Talk Tail
    - Angela did a Cinco De Mayo – it went well but may consider doing without mocktails

next time as it may be a trigger for some.

- Social Hour from 3-4 pm Fridays
  - Has not taken off yet but is not giving up!
- Grants Awarded
  - Vet Suicide Coalition \$8,000
    - Kate has been asked to represent the State of NH in Washington DC
  - NH Charitable Foundation \$10k
  - Lyndsay Trust \$3k
  - Opioid Response \$150k over 2 years
    - Will go to staffing; moving Rick M to F/t and bringing on P/t Vet

Recap of Q1/Q2 complete – again documents are in Google Drive – please take time to review them!

Bradford took over meeting:

Board Support

- Fundraising – Dave began this charge and board members provided him with some contacts to reach out to. Due to unforeseen circumstances, he was unable to pursue. Brad picked up where he left off and is doing his best to reach out.

Policies & Procedures

- There are new ones in the drive for the board to review. Bradford will send out a link for us to review

Strategic Plan –

- Bradford is working on this and he'll push out a plan for BOD review and input. The survey data will be helpful but BOD needs to provide additional input to help complete the plan

Ethics Committee

- Evan was driving to the airport and was off the call by the time we got to this. We'll expect an update from Evan later.

NH Gives – Obviously, looking for the board to be involved in this again.

- Brad was wondering if it is ok to ask the BOD members to endeavor to raise \$5,000 in a year. No real response was provided.

Monthly newsletter is going well; new marketing person Laurie G is doing great!

Couple other announcements:

- Tanya was offered her “dream job”. It was made available to her and she accepted. She resigned and has given us 4 weeks. We will be posting on Indeed tomorrow.
  - We will not be offering the same money. Brad has been doing some research on average PayScale for this type of position; it is approximately \$22/hour and Tanya was \$30/hour
  - Since many of the BOD were no longer on this call, we will pick this up at a later date
- Brad will get some dates out to the board for future meetings or calls

Meeting closed at 6:54 pm

